

Notice Informing Individuals About Nondiscrimination and Accessibility Requirements and Nondiscrimination Statement: Discrimination is Against the Law

Westminster Canterbury Corporation complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

Westminster Canterbury Corporation does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Westminster Canterbury Corporation:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Westminster Canterbury Corporation's 1557 Coordinator at 1-804-264-6070.

If you believe that **Westminster Canterbury Corporation** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the 1557 Coordinator at 1600 Westbrook Ave, Richmond, VA 23227, 1-804-264-6070 or RGardner@WCRichmond.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the 1557 Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by phone: 1-800-368-1019, 800-537-7697 (TDD) or by mail at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Taglines alerting individual with limited English proficiency to the availability of language assistance services in the top 15 non-English speaking languages in Virginia:

1. Español (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-804-264-6070**.

2. 한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.

1-804-264-6070 번으로 전화해 주십시오.

3. Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số

1-804-264-6070.

4. 繁體中文 (Chinese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 **1-804-264-6070**。

5. العربية (Arabic)

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم (رقم هاتف الصم

والبكم): **1-804-264-6070**.

6. Tagalog (Tagalog – Filipino)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-804-264-6070**.

7. فارسی (Farsi - Persian)

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با **1-804-264-6070** تماس بگیرید.

8. አማርኛ (Amharic)

ማስታወሻ: የሚናገሩት ቋንቋ ኣማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጅተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ **1-804-264-6070**.

9. **أُردُو (Urdu)**

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں **1-804-264-6070**.

10. **Français (French)**

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le **1-804-264-6070**.

11. **Русский (Russian)**

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните **1-804-264-6070**.

12. **हिंदी (Hindi)**

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। **1-804-264-6070** पर कॉल करें।

13. **Deutsch (German)**

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: **1-804-264-6070**.

14. **বাংলা (Bengali)**

লক্ষ্য করুন: যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নিঃখরচায় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে। ফোন করুন ☎ **1-804-264-6070**.

15. **Bàsɔ̀̀-wùdù-po-nyò (Bassa - Kru)**

Dè dɛ nià kɛ dyédé gbo: ☎ jù ké m̀ [Bàsɔ̀̀-wùdù-po-nyò] jù ní, ní, à wuɖu kà kò d̀̀ po-poò b̀̀èin m̀ gbo kpáa. Đá **1-804-264-6070**.